



HEALTH CARE BENEFIT TRUST

March 15, 2024

JOINT FACILITIES BENEFITS TRUST – MEMBER HEALTH BENEFITS PLAN ONLINE SURVEY

The Healthcare Benefit Trust is pleased to provide you with this information on behalf of the Joint Facilities Benefits Trust (JFBT).

Attached is information regarding the opportunity for JFBT members to participate in an online survey between April 3-17, 2024.

Please find attached:

- Information for employers to distribute and post.
- A printable Poster with a QR Code for employers to print and post in common areas.

The online survey applies to the following JFBT Class Codes: 1, 2, 3, 6, 7, 11, 74, 622, 816.

Please forward this document to all departments within your organizations that may require this information.

Questions

If you have any questions, please email contact@jfbt.ca.

March 15, 2024

NOTICE TO EMPLOYEES COVERED BY THE JOINT FACILITIES BENEFITS TRUST – OPPORTUNITY TO PARTICIPATE IN AN ONLINE SURVEY IN APRIL 2024

The Joint Facilities Benefits Trust (JFBT) sent email communication to all members on December 14, 2023, and March 7, 2024, announcing plans to gather member feedback on the benefits plan in 2024. If you missed the communication, you may review all details [here](#).

Since 2020, the Trust has been undertaking a health benefits design review to ensure that the benefits it provides are evaluated with an eye to members' evolving needs and sustainable into the future. On January 1, 2022, the JFBT announced three Extended Health and Dental plan design enhancements. These plan changes can be reviewed [here](#).

The JFBT has engaged [Viewpoints Research](#) to conduct the online survey. The results of the survey will provide the JFBT valuable information to evaluate the benefit plan.

What you need to know:

- **Members are randomly selected by Viewpoints Research.** If you are contacted by Viewpoints Research, we encourage you to take time to participate.
- To participate in an online survey, this will require an estimated 10 minutes of your time.
- The online survey and data collection will be completed by June 2024.
- The online survey will be distributed from the following email JFBTsurvey@advanis.ca
- Confidentiality is very important to us. All surveys will be tabulated and analyzed by Viewpoints Research. Your individual responses are completely confidential.

If you have questions about the survey, please reach us by email at contact@jfbt.ca.

Your Health Benefits are provided by the Joint Facilities Benefits Trust (JFBT). This Trust was established on April 1, 2017, to ensure you receive Extended Health and Dental, Long Term Disability, Group Life and Accidental Death & Dismemberment (AD&D) benefits.

In 2020, the Trustees of the JFBT established a formal Benefits Design Review Committee (BDRC). The BDRC assists the Board by reviewing member feedback and input and making recommendations regarding the health and welfare benefits package, among other initiatives. The Joint Facilities Benefits Trust have retained Pacific Blue Cross and Canada Life as claims paying agents, to carry out the claims adjudication and claims payment functions in respect of the Plan's benefits. Canada Life is also the Group Life and AD&D insurer.

Please note members represented by the Facilities Bargaining Association but who were disabled prior to April 1, 2017, are covered by the Healthcare Benefit Trust not the JFBT. As a result, any plan changes made by the JFBT do not apply.

To stay informed, visit the [JFBT website](#). Members will continue to receive communication at all key points in the process.

We thank you for your time.

The Joint Facilities Benefit Trust